Business Process Management

Certificate in Business Process Management

Program Length: 5 Days

Our certificate program provides comprehensive training for Process Analysts, Business Analysts, BPM Program Managers, and others who need to manage business processes. It is aligned with the industry best practices adopted from Lean, Six Sigma, and the BPM Common Body of Knowledge (BPM CBOK®) as developed by the ABPMP (Association of BPM Professionals). We make these best practices come alive in a practical way to be applied immediately.

REQUIRED COURSES

Business Process Management Foundations (1 day)

BPM strategically aligns, integrates, and manages end-to-end enterprise business processes. The course provides key components, terminology, and techniques to help you begin to drive innovation and optimize processes within your organization.

Business Process Modeling (2 days)

A critical skill for all knowledge workers today is to successfully model business processes: the foundation for process analysis, process design, and overall communication and management about business processes within an organization. Learn the essential steps and techniques for process modeling, with ample opportunity to practice in class, and traditional flowcharting techniques as well as BPMN—the Business Process Modeling Notation.

Business Process Improvement (2 days)

Process improvement is the preferred approach for a business to achieve a noticeable return on investment for analyzing and managing its processes. This course builds on the Business Process Management framework identified in *BPM Foundations* and *Business Process Modeling*, and focuses on the steps for analyzing and improving processes. The course also provides practical tools to improve, measure, and control process changes.
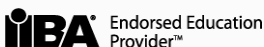
"The Business Processing Modeling training for Provaliant was by far the best-received training that we have ever had, with the most active participation in class activities by all. The professionalism and experience of the Watermark instructor aided in making this a true learning experience for my staff."

Jay A. Masci, PMP, Provaliant Retirement, LLC

"I'm glad our company chose to make the investment to do Process Modeling right—will make all the difference in the world for my projects!"

Barbara Auerbach, General Board of Pensions-United Methodist Church

NOTE: Classes may also be purchased individually.

PMI Registered Education Provider Project Management Institute

Agile Alliance

IIBA® Endorsed Education Provider™

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CONTACT

For more information, contact Watermark Learning at **(952) 921-0900** or info@WatermarkLearning.com

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